

Reinstating Lives.

We understand people,
and insurance.

About Us

J.C. Gupta & Co. ISLA Pvt. Ltd. (JCG Surveyors) having corporate office in Mumbai are one of the leading loss adjuster companies in India having presence at all major locations in the country. The company was first established as a sole proprietorship of Mr. J.C. Gupta in 1984 who is presently our Managing Director.

While Mr. Gupta is still the guiding light of the organisation and actively involved in claims relating all the major and complex losses, valuations and risk inspections, his second generation alongwith an overall team of 175 people has taken the company to a new level bringing it to the forefront of the Adjusters fraternity.

The PAN India team comprise of senior and seasoned people from insurance and other industries with background in Accounting, Engineering, Finance offering one of the best loss adjusting, risk inspection and valuation team in India.



The Guiding Principle



The central purpose for existence of JCG Surveyors is Contribution and Service to every one of our clients through first class loss adjusting, claims management, surveying and inspection services. Training, Information Technology and Turn around Time have been the areas of our constant attention in the past decade or so apart from building a solid team of professionals.

A goal without action is daydreaming. So, we have pledged ourselves to be an action oriented company striving towards achieving our goals by continuously focusing on development of new and improved services and revolutionizing the existing market trends.

Our people are our assets and we cherish their association and so

do our clients. Matching the right people to the right jobs makes it possible for us to achieve our service-oriented goals.

With our combined industry experience of more than ten decades, our clients are sure to benefit from the professional acuity of our technical work force.

Approach to Customers

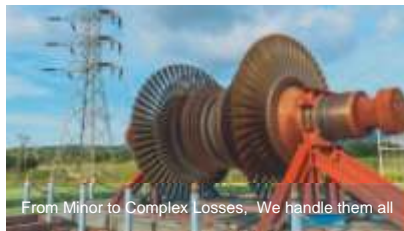
JCG Surveyors are highly motivated towards setting new industry standards through collaboration and team work. We believe in transparent working and thorough communication both with our clients and within organization. Our efficient reporting makes it possible for the client to fully appreciate and understand all aspects of case in hand. We provide service with smile and that shows. Our people are highly responsive to needs of our clients and take stress in its stride.

We achieve this by keeping in place good employee reward systems and personal assistance service especially in times of overwork or extensive travel. Use of technology in salvage disposal, reporting, communication with local & outstation offices and record maintenance alongwith international presence have given us leverage to deal with our clients' professional needs.



Our Services

Property Claims



From Minor to Complex Losses, We handle them all

We regularly undertake property claims such as Stock Claims, BI Claims, Liability claims, Sports event related claims, Project Claims, Bankers Indemnity, Jeweler's block, Burglary, IAR, Mega Policy claims relating Infrastructure, Construction, Engineering projects, Major and Complex losses from leading public and private insurance companies in India.

Our team with the help of in-house or outsourced experts is capable of carrying out detailed qualitative inventories, salvage management, advanced accounting verifications, root cause analysis, reinstatement scheduling, vendor suggestion in case of BI claims, lab testing, forensic analysis. We are also capable of ALOP monitoring.

We have recently introduced a separate department for settling small and medium sized property claims within 10-15 days of claim intimation. We also try our best to settle these claims with the Policyholder onsite at the time of survey in consultation with the Insurers.

Catastrophe Response

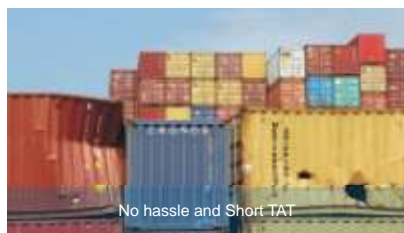
We have onboard a specialist team of CA's and Engineer Loss Adjusters and other professionals dedicated to CAT claims anywhere in India who are able to reach anywhere in the country within a period of 3-4 hours.

This team is specially trained to demonstrate special care for policyholders and ensure a fair and speedy settlement of claims. In the last two years ending December 2019 the team handled more than 5000 claims with an average settlement TAT of 21 days or less. The team has been appreciated by various leading Insurers for their consistent services spread over more than 7 CAT events across the country.



Immediate and Compassionate assistance

Marine Cargo Claims



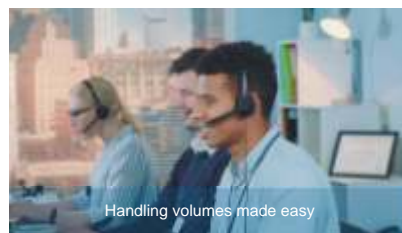
No hassle and Short TAT

We have separate PAN India team of seasoned people for Marine cargo claims covering all major and minor locations in India. We are serving many corporate clients belonging to Industries like Cement, Oil&Gas, Agriculture, Pharmaceuticals, Construction, IT, Telecom etc.

We have recently introduced a special department for settling recurring Marine Cargo claims on the same day of survey.

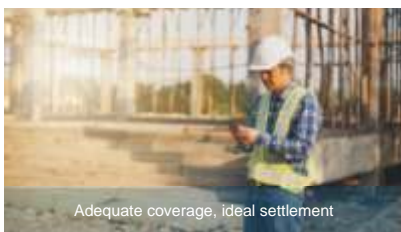
Desktop & Self Survey Limit Claims

We undertake Desktop & Self Survey Limit Claims outsourced by the Insurers offering cost effective prices saving their valuable time and energy. We also serve ATM claims, Debit&Credit card fraud claims, WC claims and other miscellaneous claims.



Handling volumes made easy

Asset Valuation and Risk Inspection



Adequate coverage, ideal settlement

Our Asset Valuation and Risk inspection team comprise senior people from the Insurance and other industry experts providing quality services to our customers. We carry out both desktop and physical valuations based on the complexity and requirement of the assets on hand. We are Government registered valuers.

Management

The JCG management comprise of young and seasoned people belonging to diverse fields of finance, accountancy, engineering and offers more than 150 years of combined experience in the general insurance industry.

The corporate claims team comprise of separate departments each headed by a member of management for property, liability & marine claims, valuations and risk inspections. For our corporate clients we have a separate claims handling team to ensure that their concerns are dealt with in utmost professional and timely manner.

At present there are 6 chartered accountants and 10 senior engineers in the corporate team from varied fields of civil, electronics, telecommunications, electrical and mechanical dedicated to servicing our major corporate customers including Private, Public Insurance cos. and other Industrial entities.

Brief profile of the management is as under:



MR. J.C. GUPTA

Managing Director

B.E. (Electrical)-1973, AIII

Fire, Marine, Engineering, MLOP

☎ +91 11 27324936

☎ +91 9311023648

✉ info@jcgsurveyors.com



BALDEV RAJ WADHWA

Director

B.E. (Electrical)-1973, AIII

Fire, Mechanical Engineering, Misc.

☎ +91 11 27324936

☎ +11 98101 57061

✉ info@jcgsurveyors.com



ANSHUL GUPTA

Director

FCA-2001, AIII-Fire

Fire, Miscellaneous, FLOP

☎ +91 11 27324936

☎ +91 9811301934

✉ anshul.gupta@jcgsurveyors.com



MR. AMIT MEHTA

CEO

Bsc (H), AIII

☎ +91 11 27324936

☎ +91 9818076009

✉ amit.mehta@jcgsurveyors.com



ASHU GUPTA

Director

FCA-2001, LIII

Fire, Marine, Miscellaneous, Liability

☎ +91 11 27324936


☎ +91 9137368900

✉ ashu.gupta@jcgsurveyors.com

Our Locations

Our locations and network has kept on growing over the last decade. We provide our clients with single point of contact for all their needs so that their concerns are addressed on top priority.



State	City						
Himanchal Pradesh	Baddi						
Punjab	Mohali	Ludhiana	Chandigarh				
Delhi & NCR plus Haryana	Haryana	Delhi	Noida				
Rajasthan	Jaipur						
Gujarat	Ahmedabad	Kandla	Jamnagar	Surat	Valsad-Vapi	Vadodara	Gandhidham
UP	Moradabad	Allahabad	Kanpur	Lucknow			
MP	Indore	Itarsi	Bhopal				
Maharashtra	Pune Nashik	Bhiwandi Nagpur	Vasai Kolhapur	Ghatkopar Aurangabad	Panvel	Dombivali	
Telangana	Hyderabad						
Andhra pradesh	Vijayawada						
Bihar	Patna						
Assam	Guwahati						
West Bengal	Kolkata	Siliguri					
Jharkhand	Jamshedpur						
Orissa	Cuttack	Bhuvneshwar					
Chhattisgarh	Raipur						
Tamil Nadu	Chennai	Madurai	Coimbatore				
Kerala	Kochi						
Karnataka	Bangalore	Belgaum	Bellary				
Goa	Panaji						
Puducherry	Puducherry						

Mumbai Corporate Office

21st Floor, Fairmount Building, Plot no. 4, Sector 17, Off. Palm Beach Road, Sanpada, Navi Mumbai, Maharashtra 400705

☎ +91 22 68204669
✉ Mumbai@jcgsurveyors.com

Delhi Office

RP-22, Pitampura, Delhi - 110034

☎ +91 11 27324936
✉ Info@jcgsurveyors.com

Kolkata Office

E/5, 4th Floor, Station Road, Near Ramthakur Ashram, Bagha Jatin, P. S- Patuli, Kolkata-700086

www.jcgsurveyors.com
Corporate Survey License No. SLA-51397

Pan INDIA Network

JCG
SURVEYORS
Since 1984